

Drakoa Terms of Service

Website and qualification process | Version date: September 29, 2026

These Terms apply when they are published on the Drakoa website and accepted where acceptance is requested. They do not by themselves create a purchase or guarantee access to paid services.

Refund and Cancellation Policy — Drakoa Private Trading Mentorship

All sales are final. I & A Industries does not offer voluntary refunds, including cancellations before the first session or before software access is activated.

Changing your mind, choosing not to participate, missing sessions, failing to use the software, or dissatisfaction with trading results does not entitle you to a full or partial refund. Trading results are not guaranteed.

Cancellation requests must be emailed to support@iandaindustries.com. Voluntary cancellation does not create a refund entitlement.

This policy does not limit non-waivable rights under applicable law, including any remedy required if purchased services are not delivered as agreed.

1. Parties, scope, and acceptance

These Terms of Service ("Terms") are between I & A Industries ("I & A," "we," or "us") and the person using the Drakoa website, submitting a qualification request, or accessing a Drakoa service ("you"). These Terms govern the public website, qualification process, and general use of available Drakoa services. Paid access is also governed by the specific written order, checkout disclosure, or Software Access and Services Agreement presented for that purchase (an "Order"). A website visitor does not become a paying customer merely by viewing this page or submitting an application. We will present the applicable terms for affirmative acceptance before creating a paid account or charging for a service. If you act for an organization, you must have authority to bind it.

2. Related documents and order of terms

Our [Drakoa Privacy Policy](#) describes how we handle personal information. The trading-risk provisions in Section 5 describe substantial market and technology risks; a separate Trading Risk Disclosure may provide more detail when presented for a service. An Order states the price, access period, included services, payment schedule, renewal, cancellation, and refund terms for a purchase. Where an Order conflicts with these Terms about those commercial details, the Order controls. A signed amendment controls over general terms. Optional marketing consent is requested separately.

3. Eligibility and qualification

You must be at least 18, have legal capacity to enter a contract, and provide accurate information. The current qualification form is for applicants who confirm they are located in the United States. Availability elsewhere is subject to a separate offering and applicable law. Access is subject to sanctions, payment restrictions, and any third-party rules that apply to you. The eight-question scorecard produces a preliminary A1, A2, B1, C0, or C1 route. A classification, submission, or invitation to schedule a call does not guarantee acceptance, paid access, results, or any particular service. Authorized personnel may review and reconsider an application route. The Privacy Policy explains the related data practices and how to request review.

4. What Drakoa does

Drakoa is described as market-analysis, decision-support, trading-discipline, and educational software. Available features and services depend on the current product and any Order. The website may show previews, demonstrations, or features marked "coming soon." Such displays are not a promise of delivery or part of a paid package unless expressly stated in an Order. We may offer orientation, group education, community access, or support only as described in an applicable Order. No individual coaching frequency or access to a particular founder or representative is guaranteed unless expressly purchased.

5. Trading responsibility and regulatory boundary

Drakoa does not execute trades for you, hold or manage your funds, or make your final decision to enter, change, hold, or exit a position. Software outputs, forecasts, scores, labels, examples, and human discussion may be inaccurate, incomplete, delayed, unavailable, or wrong. You decide whether and how to trade and should independently verify information material to your decision. A favorable label can be followed by a loss; an unfavorable label can be followed by a gain. No profit, payout, funded status, challenge completion, or account preservation is guaranteed. Futures and leveraged trading involve substantial risk, including loss of capital and, in some circumstances, additional liability. You should understand these risks before using a trading-related feature. These Terms do not alter any licensing or registration obligation that applicable law imposes on I & A.

6. Accounts and permitted use

If an account is provided, you are responsible for its credentials, authorized users, device security, and activity under it. Promptly report suspected unauthorized access to legal@iandaindustries.com. Subject to payment and these Terms, I & A grants a limited, nonexclusive, nontransferable right to access the features expressly included in your Order during its stated term. You may not share or resell access, impersonate another person, scrape or redistribute protected content, reverse engineer the software where prohibited by applicable law, interfere with security controls, or use the service unlawfully. Any restriction on lawful reverse engineering is limited to the extent applicable law permits.

7. Community and communications

If an Order includes an official Drakoa community, follow its posted participation rules. Do not harass, disclose another person's private information, distribute malware, solicit members without approval, or present personal opinions as official I & A guidance. Community posts by other users are not verified Drakoa instructions or trade commands. We may moderate or remove content and restrict access for documented misuse or security reasons. Calls may occur through third-party providers; recording requires notice and consent where applicable. Operational messages may be sent as needed; optional marketing uses a separate choice.

8. Third parties and integrations

Calendly, Zoom, Discord, payment processors, market-data vendors, brokers, and other third parties operate under their own terms and privacy notices. Their availability, charges, and rules may change. Any separately offered account connection is governed by the permissions, description, and notices presented when it is made available. A lockout, cooldown, alert, or other discipline control may fail or be delayed and must not be your only means of preventing a transaction or loss. Never send brokerage passwords or authentication codes to I & A personnel.

9. Orders, payment, renewal, and refunds

A purchase is governed by the specific price, access period, included benefits, billing frequency, taxes, and payment schedule disclosed in the applicable Order before payment. We will not treat silence as consent to a charge. An automatic renewal applies only when its terms are clearly disclosed and affirmatively authorized. The Order or checkout disclosure states the cancellation steps, effective date, and refund eligibility for the purchased offer. Nothing in these Terms limits nonwaivable cancellation or refund rights.

10. Ownership and submitted material

I & A and its licensors retain rights in the Drakoa software, brand, interfaces, documentation, analysis, and educational materials. You retain rights in content you lawfully submit. You permit I & A to host, process, display, and transmit that content only as reasonably needed to provide and secure the service, support your request, and meet legal obligations, subject to the Privacy Policy. Do not submit brokerage credentials, account numbers, government identifiers, or other sensitive material that the service does not request. We will not publicly identify you in a testimonial without appropriate permission.

11. Availability, changes, and suspension

The website and services may be interrupted for maintenance, security, provider outages, or technical problems. We may modify or discontinue features, with appropriate notice and remedies for a material reduction of a specifically paid benefit during an active term as required by the Order and applicable law. We may suspend access for nonpayment, material breach, unlawful conduct, security risk, credential sharing, or harmful community conduct. Where reasonable, we will give notice and an opportunity to address the issue. Expiration or termination ends the limited access right; accrued rights and terms intended to survive remain in effect.

12. Disclaimers and limits

To the extent permitted by applicable law, the service is provided as available, without a guarantee that it will be error-free, uninterrupted, accurate, or produce a trading result. I & A is not responsible for a user's independent trading decisions merely because the user considered a Drakoa output. Nothing in these Terms excludes a right or liability that cannot lawfully be excluded.

13. Disputes and governing law

Contact legal@iandaindustries.com with a concern so the parties can attempt an informal resolution. The parties may use a court with jurisdiction under applicable law if the concern is not resolved. Mandatory consumer rights and forums remain available where applicable. These Terms do not require arbitration or waive class-action rights.

14. Changes, notices, and contact

We may update these Terms prospectively by posting a new version and version date. For material changes affecting an existing paid term, we will provide notice and obtain new acceptance where required. An update does not retroactively broaden personal-data use solely through a Terms change. Notices may be sent to the email you provide. Questions or legal notices to I & A: legal@iandaindustries.com.

Related document

Read the [Drakoa Terms Overview \(PDF\)](#) for a plain-language guide to these Terms. The Terms of Service and any applicable Order control if the overview is abbreviated.

I & A Industries / Drakoa

Terms of Service - SMS Communications

Effective October 12, 2026. This section supplements the existing document and controls any conflicting communication-permission or retention language.

I & A Industries offers an optional Drakoa SMS program for recurring automated informational and promotional messages, including application follow-up, qualification updates, scheduling reminders, product updates, educational content and service offers. Message frequency varies. Message and data rates may apply. Participation is optional and is not a condition of applying or purchasing. Providing a phone number alone does not constitute marketing consent. Live-call, SMS and email permissions are collected separately.

When SMS messaging is activated, reply STOP to opt out or HELP for help. You may also request help, withdraw consent or request that we do not contact you by emailing support@iandaindustries.com. We are currently collecting communication permissions only; automated SMS sending is not active.

We use mobile numbers and related information to administer the Drakoa messaging program, record consent, provide permitted communications and honor opt-outs. We do not sell or share mobile information, SMS consent or opt-in data with third parties or affiliates for their marketing or promotional purposes. Service providers may process this information solely to operate the program under our instructions, or where disclosure is legally required.

Qualification application records, including Accepted clients, are deleted 30 days after submission. As a compliance exception, minimum contact identifiers, consent yes/no selections, timestamps, displayed consent text and versions, privacy-consent evidence, opt-outs, do-not-contact and suppression records are retained separately after application deletion for as long as needed to honor communication preferences, demonstrate consent and comply with applicable obligations. These retained records are restricted to authorized personnel and are not used to reconstruct deleted qualification answers or private notes. A later application or checkbox selection does not automatically clear a recorded opt-out or do-not-contact request.